



DEUTSCHE BÖRSE
GROUP

Deutsche Börse Member Section

Member Section

Software Selection User Guide
February 2025

Table of Content

1.	Introduction	3
1.1	Aim of the guide.....	3
1.2	Technical requirements	3
2.	Software Selection	4
3.	Deactivation/Reactivation of the Selected Software	19
4.	Import functionality to import software from another entity	25

Member Section

Software Selection User Guide

1. Introduction

The Member Section serves as a portal solution for customers across almost all business segments of Deutsche Börse Group. It is the primary access point for clients to engage with Deutsche Börse and interact with our service

Please note, the information in this document is subject to change without notice. Please make sure to always use the latest version available on the following website: [Member Section Support](#).

1.1 Aim of the guide

This guide is here to help you use the Software Selection functionality available in the Member Section with detailed step by step instructions for:

- Selecting third-party software
- Deactivating/revoking the selected software
- Importing software

1.2 Technical requirements

To familiarize yourself with the technical requirements for the Member Section, please visit the following link for more details: [Technical requirements](#).

For a list of known limitations please refer to the following webpage: [Member Section Support](#).

Member Section

Software Selection

2. Software Selection

To have access to the Software Selection app, the user is required to have an active Member Section account and respective Member Section permissions. For the ISVs to view this app, the registration via ISV Registration app should be successfully completed.

For more information regarding the ISV Registration process, please refer to the respective guide: [ISV Registration User Guide.pdf](#)

To be selectable, the software must first be registered in the system by the software owner.

For more information regarding the Software Registration process, please refer to the respective guide: [Software Registration User Guide.pdf](#)

Step 1

- Access the Member Section via: <https://membersection.deutsche-boerse.com>
- Click on LOGIN.
Example below (Fig 1):

DEUTSCHE BÖRSE GROUP

LOGIN REGISTER CONTACT DE

Member Section

Welcome to the Deutsche Börse Group client portal!

[Learn more](#) ▾

Services

Members can make use of the following services in the Member Section.

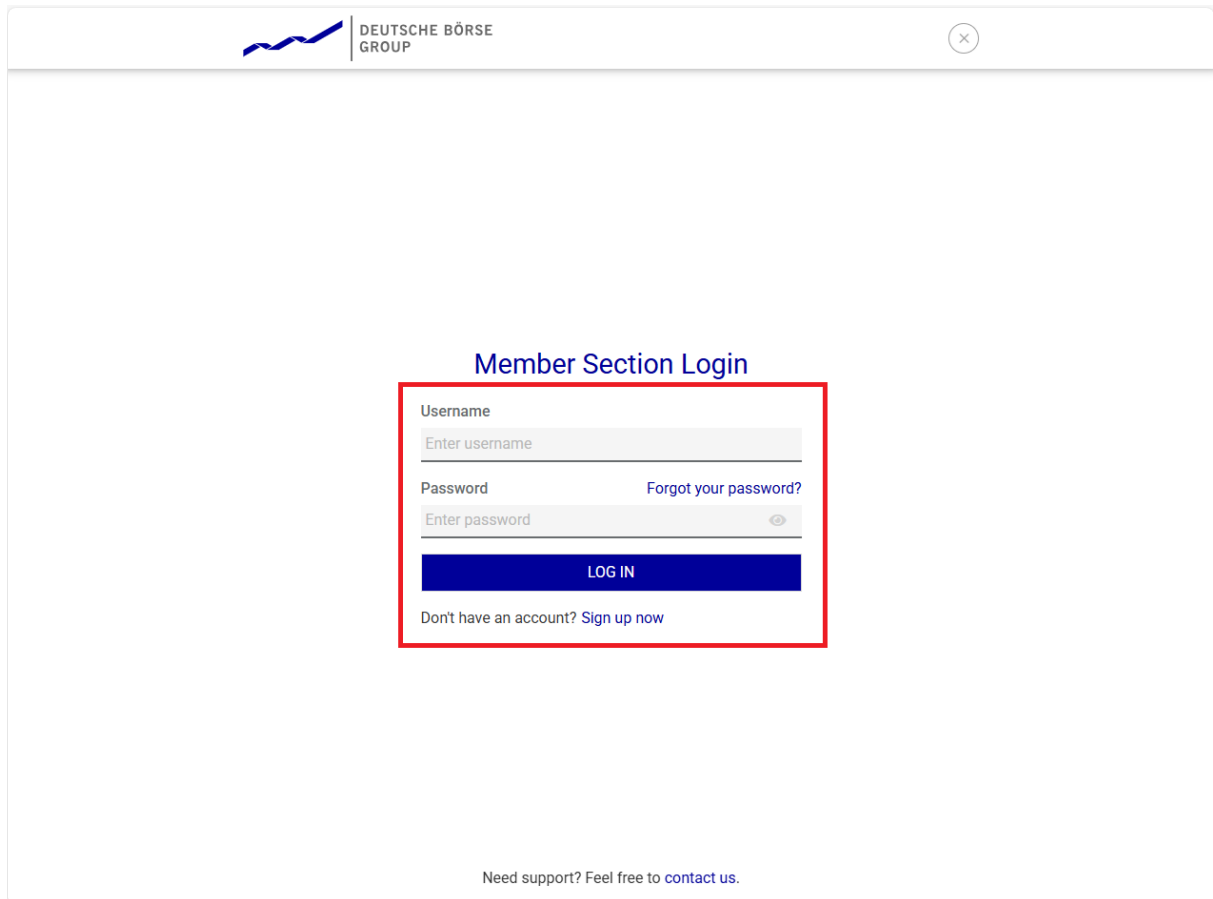
 Company Administration Access onboarding services for disclosed clients, use the manual upload service for algoD data and client reference data and much more.	 Technical Connection View and change your technical connections to the Deutsche Börse. Request changes to the infrastructure of your organization or create and maintain technical incident tickets.	 Trading & Clearing Admin Manage applications for trader admissions, qualified back-office staff (QBO) and qualified clearing staff (QCS) or view and create GUI user IDs.
 Invoices View and download your invoices and manage access to accounts for your employees.	 eListing Filing of listing applications and registration as Designated Sponsor, Market Maker or Xetra EnLight respondent.	 Resources View and download documentation of relevant markets and services.

Fig 1: Member Section Login page

Step 2

- Please enter your login credentials (email address and password).
- Click on LOG IN.

Example below (Fig 2):



DEUTSCHE BÖRSE
GROUP

Member Section Login

Username
Enter username

Password [Forgot your password?](#)
Enter password

LOG IN

Don't have an account? [Sign up now](#)

Need support? Feel free to [contact us](#).

Fig 2: Member Section Login page

Step 3

- Please select COMPANY ADMINISTRATION on the left-hand navigation. (1)
- Click the tile 'Software Administration'. (2)

Example below (Fig 3):

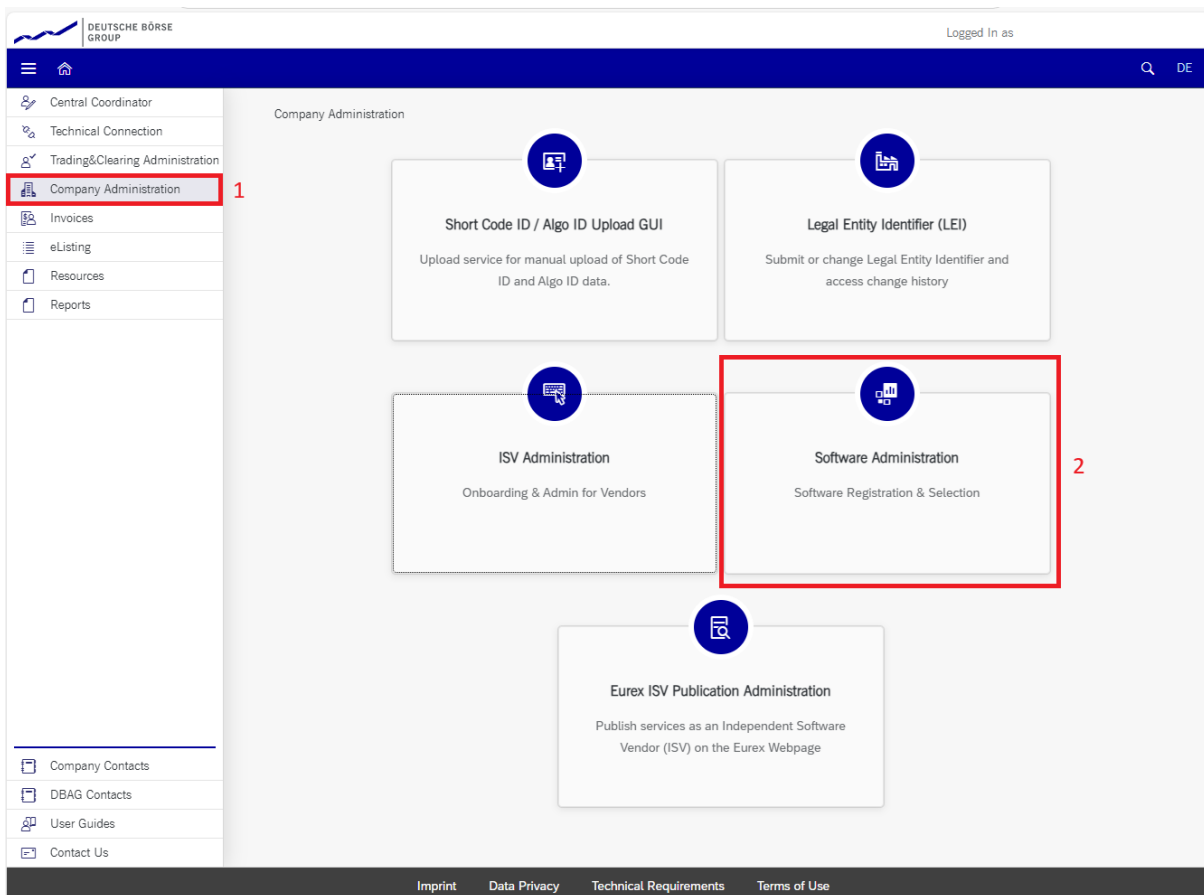


Fig 3: Software Administration selection

Step 4

- Click the Software Selection tile to start the software selection process.
Example below (Fig 4):

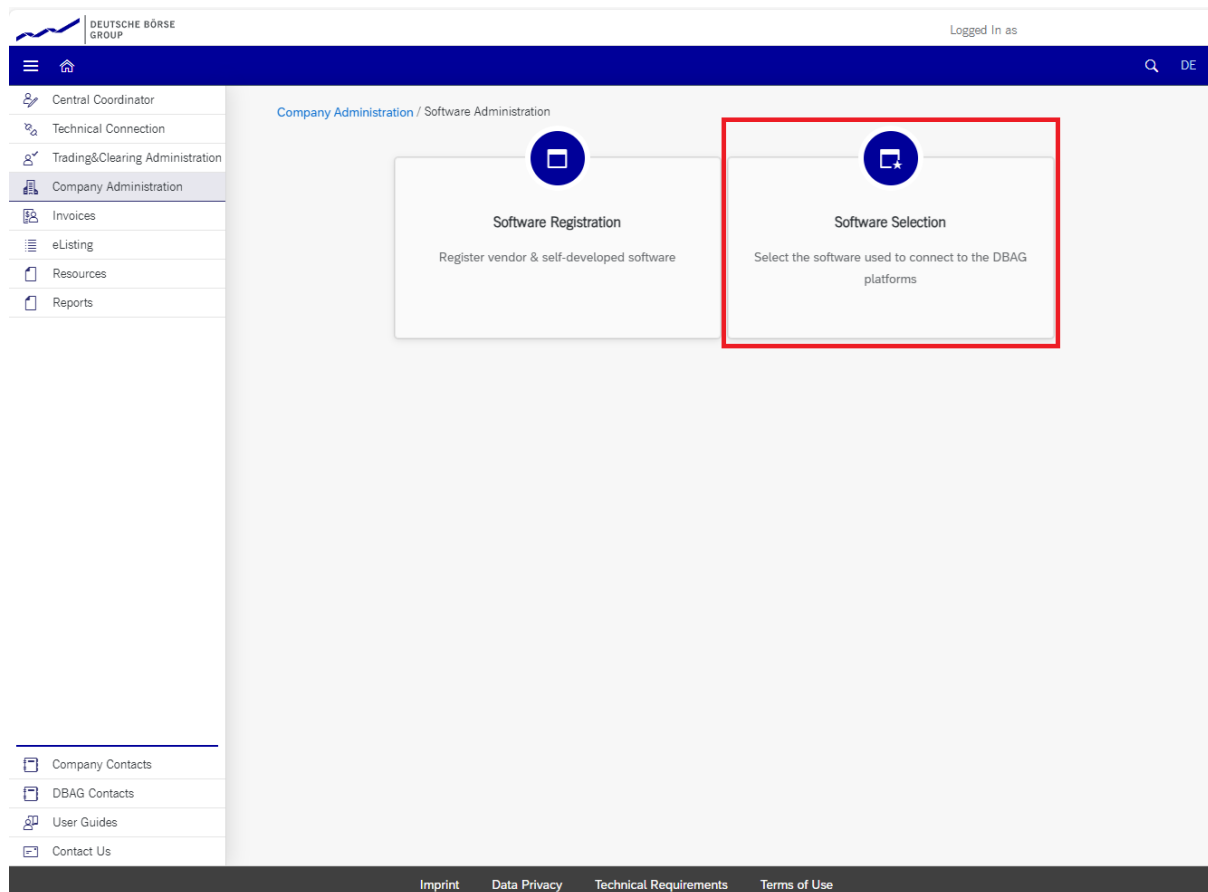
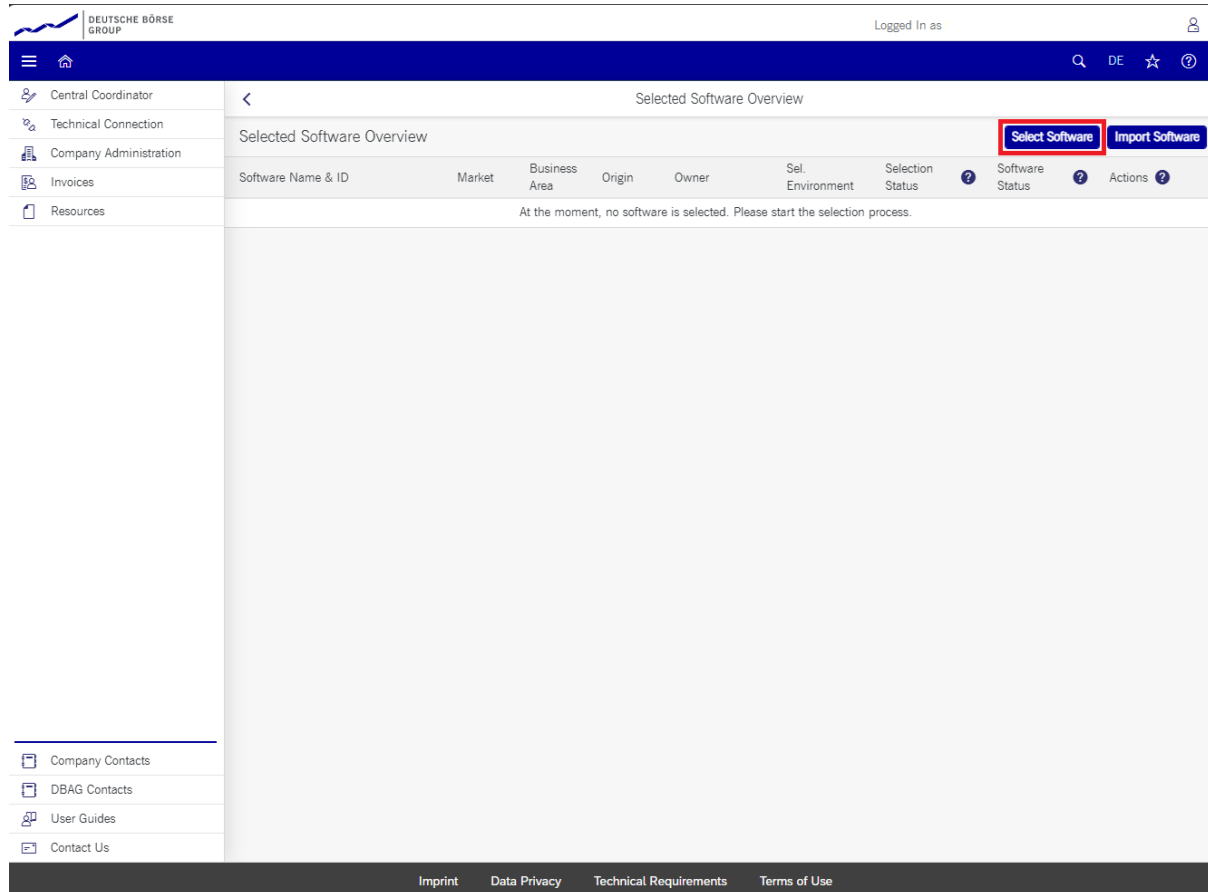


Fig 4: Software Selection tile

Step 5

- Click the SELECT SOFTWARE button to select new software.
Example below (Fig 5):



The screenshot shows the 'Selected Software Overview' page. The header includes the Deutsche Börse Group logo and 'Logged In as' with a user profile icon. A navigation menu on the left lists: Central Coordinator, Technical Connection, Company Administration, Invoices, Resources, Company Contacts, DBAG Contacts, User Guides, and Contact Us. The main content area has a title 'Selected Software Overview' and two buttons: 'Select Software' (highlighted with a red box) and 'Import Software'. Below the buttons is a table with columns: Software Name & ID, Market, Business Area, Origin, Owner, Sel. Environment, Selection Status, Software Status, and Actions. The table is currently empty, displaying the message: 'At the moment, no software is selected. Please start the selection process.' The footer contains links for Imprint, Data Privacy, Technical Requirements, and Terms of Use.

Fig 5: Select Software button

Step 6

- In SELECTION Details view, you can specify the Market, the Software Owner, the Software ID/Name, the Environment and the Hosting options (1). Selected Environments and Selected Hostings can be edited based on the original registration.
- Please make sure to select the correct entries for your software usage. In SOFTWARE DETAILS view, you can find the highlighted details related to Business Area, Registered Environments and Registered Hosting (2).
- After ensuring that everything is correct, click on SAVE to submit your request.
Example below (Fig 6):

The screenshot displays the 'Software Selection Details' interface. The top navigation bar includes the Deutsche Börse Group logo and 'Logged In as' status. A sidebar on the left lists navigation options: Technical Connection, Company Administration, Invoices, Resources, Company Contacts, DBAG Contacts, User Guides, and Contact Us. The main content area is split into two sections:

- Selection Details:** A red box labeled '1' highlights a form with the following fields:
 - *Market: Eurex Clearing (dropdown)
 - *Software Owner: ISV Registration Test GmbH (dropdown)
 - *Software: 41499 / Real Software (dropdown)
 - *Selected Environments: Production x | Enter Environment (dropdown with help icon)
 - *Selected Hostings: Hosted/Cloud service x (dropdown with help icon)
- Software Details:** A red box labeled '2' highlights a section with the following options:
 - Business Area: Clearing, Open Access, Trading (buttons)
 - Registered Environments: Production, Simulation (buttons)
 - Registered Hostings: Hosted/Cloud service, On premise (buttons)

At the bottom right, there are 'Cancel' and 'Save' buttons, with 'Save' highlighted in red. The footer contains links for Imprint, Data Privacy, Technical Requirements, and Terms of Use.

Fig 6: Software Selection Details view

Step 7

- A successful confirmation message will follow.
- Click on OK.
Example below (Fig 7):

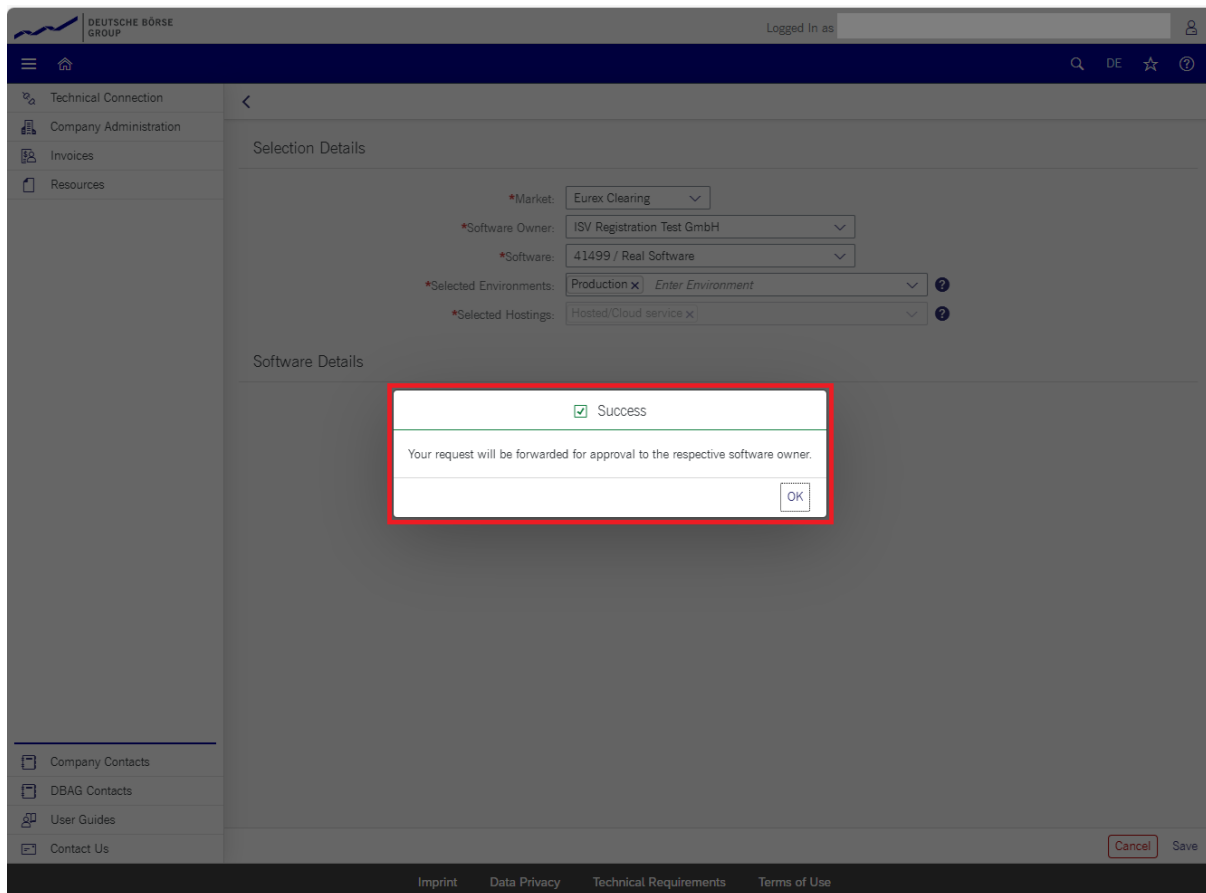


Fig 7: Software Selection successful request message

Step 8

- Under the SELECTED SOFTWARE OVERVIEW page, you can see that the selected Software is marked with REQUESTED status, waiting for the software owner's approval.
- By clicking on REVOKE REQUEST, you can cancel your selection request before it is approved or rejected by the software owner.

Examples below (Fig 8):

Software Name & ID	Market	Business Area	Origin	Owner	Sel. Environment	Selection Status	Software Status	Actions
DO NOT TOUCH 59250	Eurex	Trading	Vendor		Simulation	Denied	Selectable	Request again
Mega SOFTWARE 29893	Eurex	Clearing, Open Access, Trading	Vendor		Simulation	Not Selected	Not selectable	Reactivate
Real Software 41499	Eurex Clearing	Clearing	Vendor	ISV Registration Test GmbH	Production	Requested	Selectable	Revoke Request
Test Software Selection 91664	Eurex Clearing	Clearing, Trading	Own		Production, Simulation	Selected	Selectable	Deactivate

Fig 8: Software Selection requested status

Step 9 (Software Owner/Approver view in SOFTWARE REGISTRATION app)

- As a Software Owner, you have two ways to view the Software Selection request in the SOFTWARE REGISTRATION app.
- 1st Method (Fig 9): Under the tab SOFTWARE SELECTED BY, you will find the requested Software.
- 2nd Method (Fig 10): You will receive a notification of a new task message on your profile icon (1). Please select the requested software to start the approval process (2).
Examples below (Fig 9 & Fig 10):

The screenshot shows the 'Software Registration' app interface. The left sidebar contains navigation options: Central Coordinator, Technical Connection, Company Administration (highlighted), Invoices, Resources, Company Contacts, DBAG Contacts, User Guides, and Contact Us. The main content area displays a summary: 3 Registered Software, 3 Software selected by, and 0 Software imported by. Below this, a table lists software items registered and selected by a Deutsche Börse Client.

Software Name & ID	Market	Selected by	Environment	Hosting	Status	Actions
MARS SOFTWARE 27693	Xetra		Production, Simulation	On premise	Selected	Revoke
Real Software 41499	Eurex Clearing		Production, Simulation	Hosted/Cloud service	Selected	Revoke
Real Software 41499	Eurex Clearing		Production	Hosted/Cloud service	Requested	Accept, Reject

The bottom of the page features a footer with links for Imprint, Data Privacy, Technical Requirements, and Terms of Use.

Fig 9: Software requested in Software Selected by view

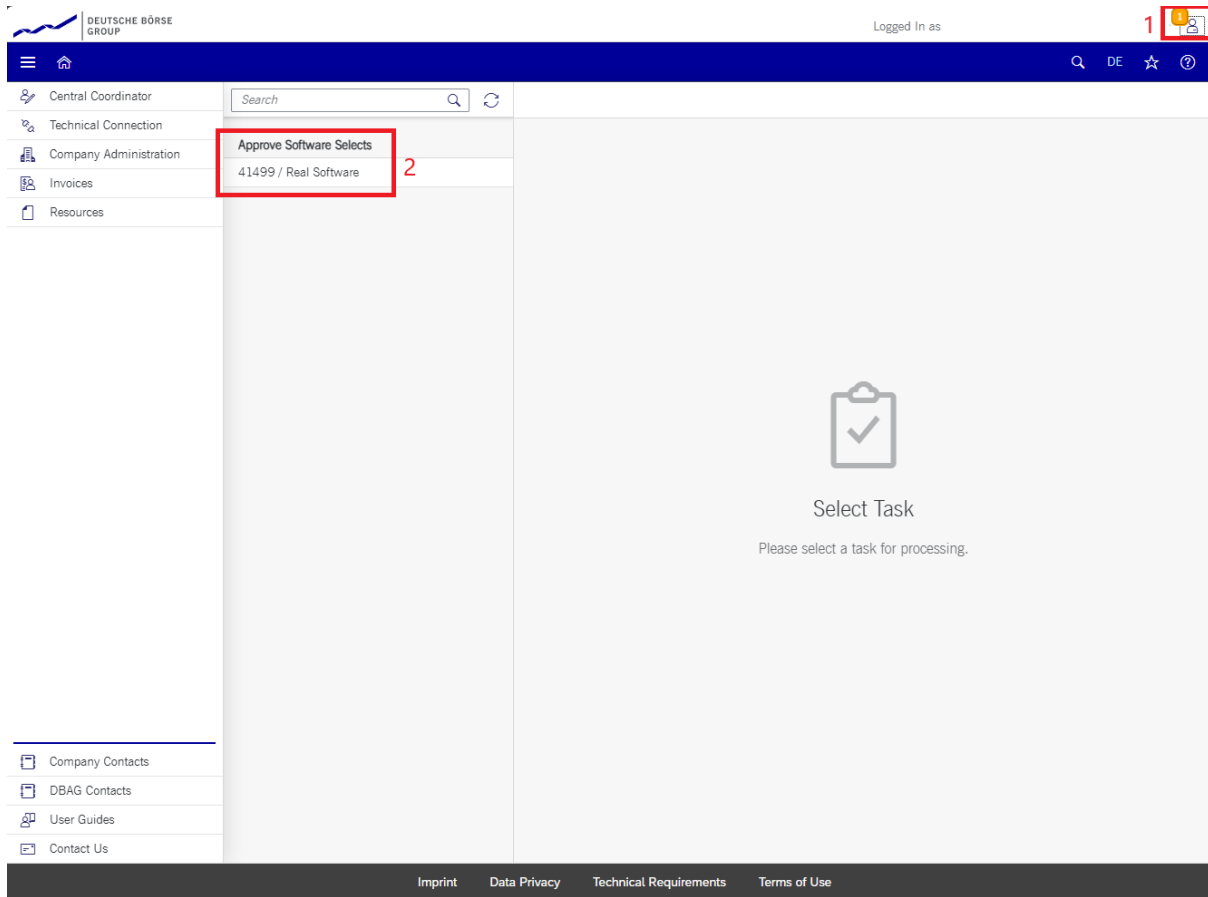


Fig 10: Software requested under Task view

Step 10 (Software Owner/Approver view in SOFTWARE REGISTRATION app)

- Both methods give you the option to either accept or reject the request.
- Click on ACCEPT to approve the request.

Example below (Fig 11):

The screenshot displays the 'Approve Software Selects' interface for '41499 - Real Software'. The left sidebar contains navigation options: Central Coordinator, Technical Connection, Company Administration, Invoices, Resources, Company Contacts, DBAG Contacts, User Guides, and Contact Us. The main content area shows the 'Middle Office' view with 'Supported Functions' (Average Pricing, Closing and Opening of Transactions, Give-Up / Take-Up, Margining, Option Exercise, Other, Position / Trade Transfer, Regulatory Compliance Monitoring, Risk Management, Trade Allocation, Trade Splits, Transaction / Trade Adjustments). Below this, it states 'Software imported by' and 'This software was imported by the following entities' with an 'Import Software for another entity' button. The 'Software selected by' section shows a table of Deutsche Börse clients:

Selected by	Environment	Hosting	Status	Actions
Production, Simulation		Hosted/Cloud service	Selected	Revoke
Production		Hosted/Cloud service	Requested	Accept, Reject

The 'Production' row is highlighted with a red box, indicating the request to be approved or rejected. A 'Decommission' button is visible at the bottom right of the table area.

Fig 11: Software selection request - approval/rejection

Step 11 (Software Owner/Approver view in SOFTWARE REGISTRATION app)

- You will be prompted to confirm your decision.
- Click on YES to approve the request.

Example below (Fig 12):

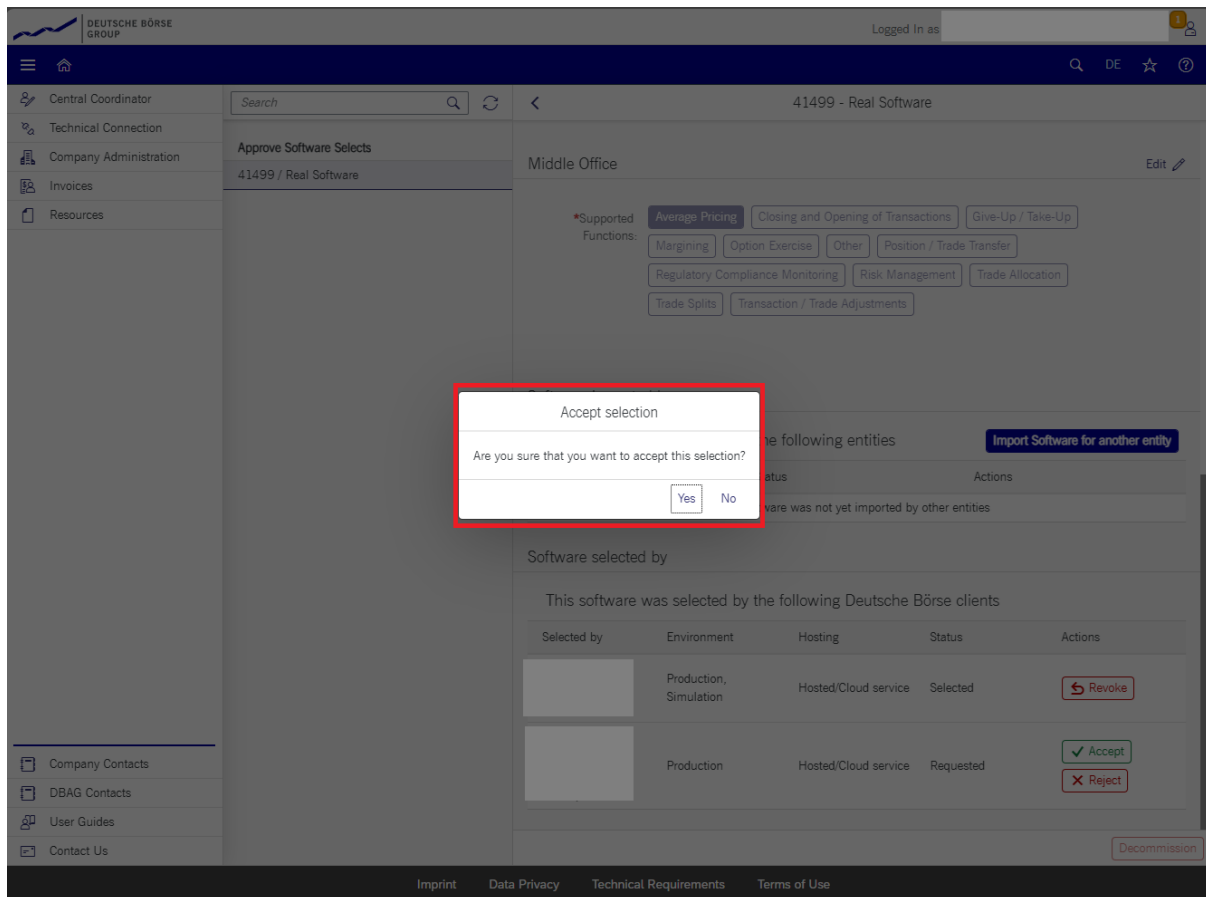


Fig 12: Software approval confirmation

Step 12 (Software Owner/Approver view in SOFTWARE REGISTRATION app)

- A successful confirmation message will follow.
- Click on OK.
Example below (Fig 13):

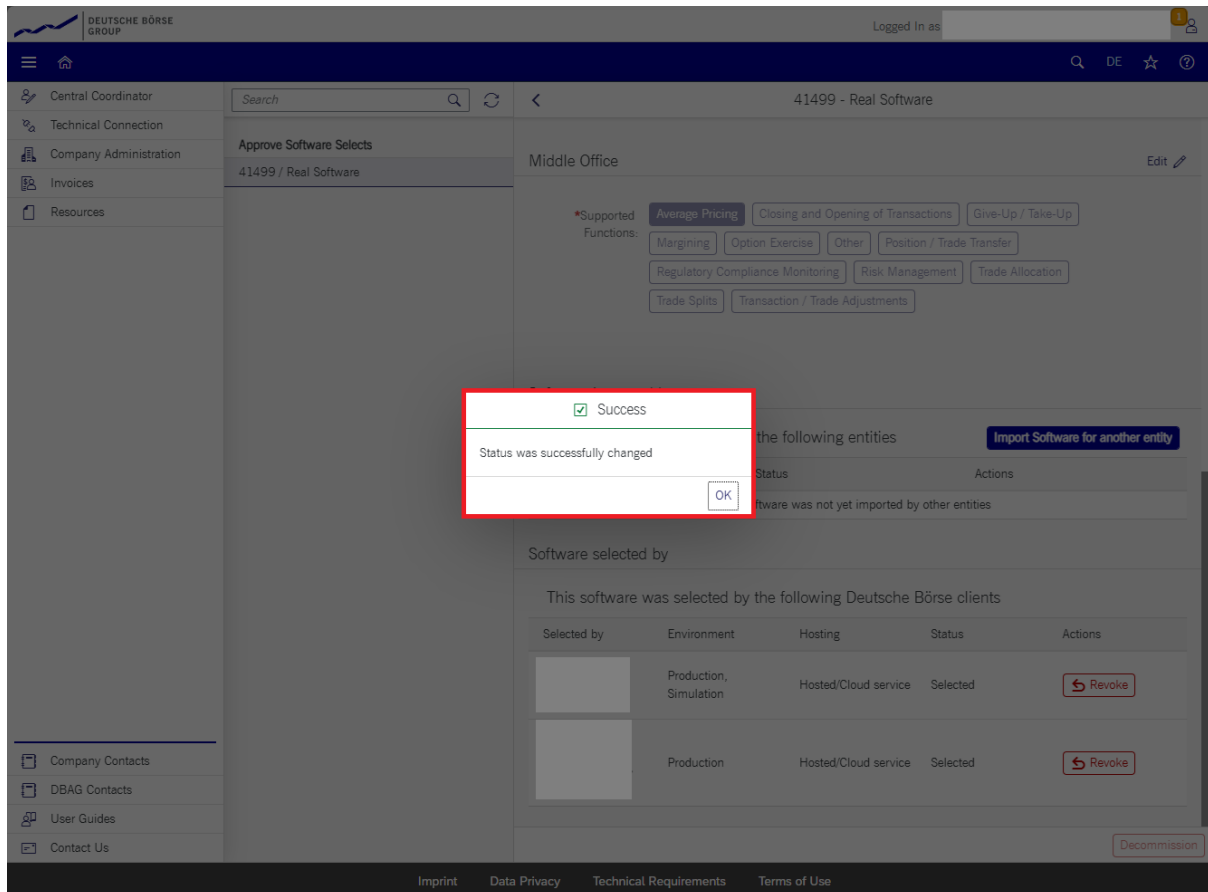
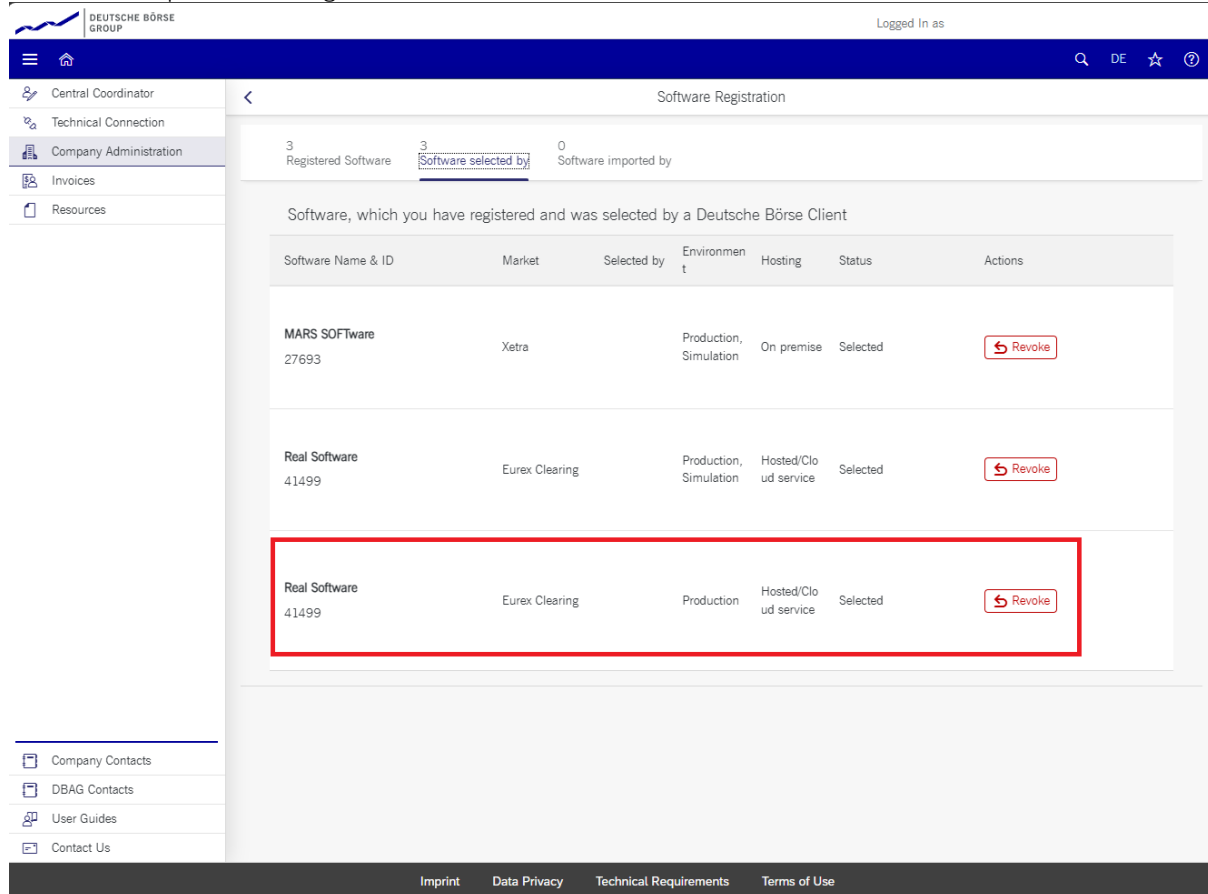


Fig 13: Software accepted successfully

Step 13 (Software Owner/Approver view in SOFTWARE REGISTRATION app)

- In SOFTWARE REGISTRATION app, under the tab SOFTWARE SELECTED BY, you can see that the approved software selection being marked with selected status.

Examples below (Fig 14):



The screenshot displays the 'Software Registration' app interface. The top navigation bar includes the Deutsche Börse Group logo and 'Logged In as'. The left sidebar contains menu items: Central Coordinator, Technical Connection, Company Administration (highlighted), Invoices, and Resources. The main content area shows a summary: 3 Registered Software, 3 Software selected by, and 0 Software imported by. Below this, a table lists software registered and selected by a Deutsche Börse Client. The table has columns for Software Name & ID, Market, Selected by, Environment, Hosting, Status, and Actions. Three rows are visible, all with a 'Selected' status. A red box highlights the bottom row.

Software Name & ID	Market	Selected by	Environment	Hosting	Status	Actions
MARS SOFTWARE 27693	Xetra		Production, Simulation	On premise	Selected	Revoke
Real Software 41499	Eurex Clearing		Production, Simulation	Hosted/Cloud service	Selected	Revoke
Real Software 41499	Eurex Clearing		Production	Hosted/Cloud service	Selected	Revoke

Fig 14: Software selected status

Member Section

Deactivation/Reactivation of the Selected Software

3. Deactivation/Reactivation of the Selected Software

Deactivation functionality allows software selectors to cancel the existing software selection. Moreover, reactivation functionality allows the user to reactivate the previously deactivated software selection.

Step 1

- As a software selector, you have the option to deactivate the active software selection.
- In the SELECTED SOFTWARE OVERVIEW page, click on DEACTIVATE button for the software that you want to de-select.

Example below (Fig 1):

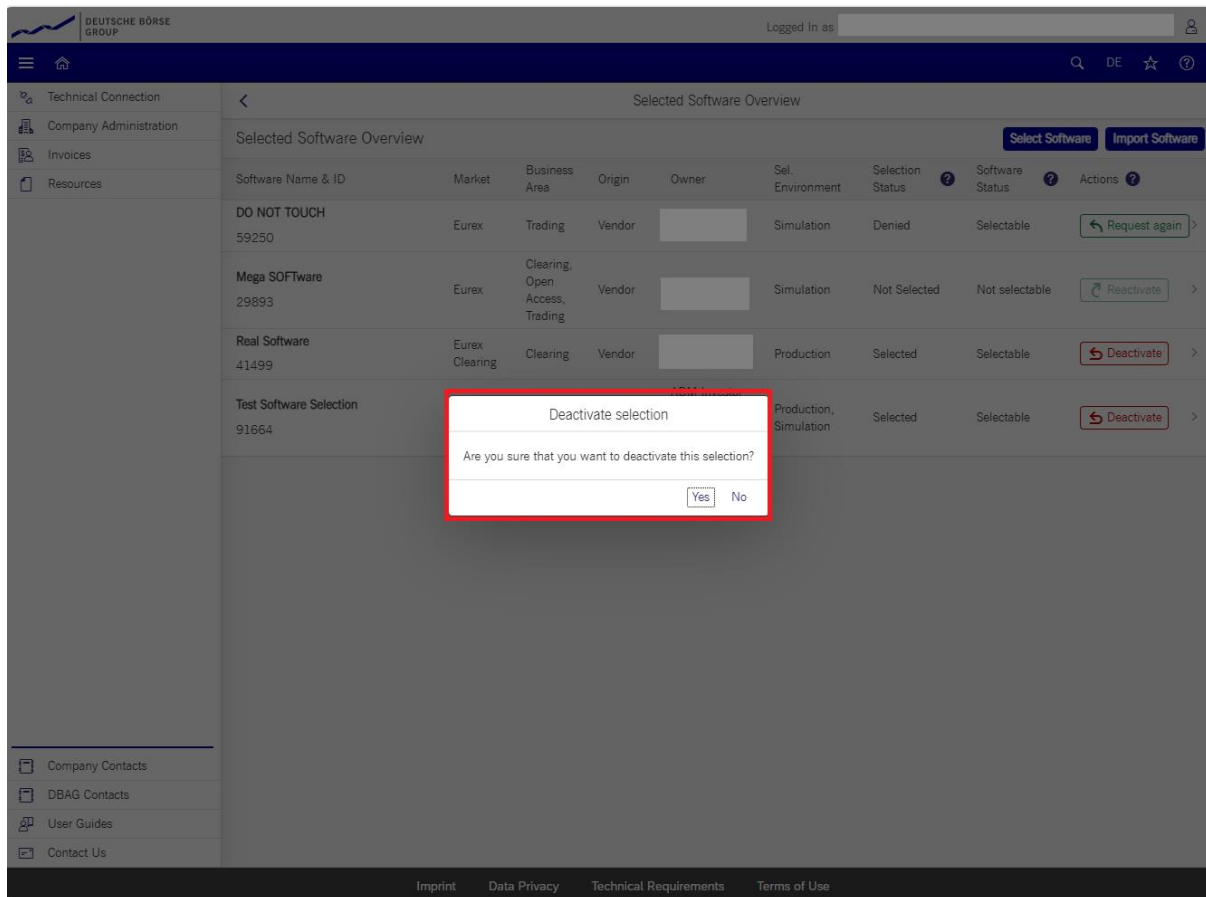
Software Name & ID	Market	Business Area	Origin	Owner	Sel. Environment	Selection Status	Software Status	Actions
DO NOT TOUCH 59250	Eurex	Trading	Vendor		Simulation	Denied	Selectable	Request again
Mega SOFTWARE 29893	Eurex	Clearing, Open Access, Trading	Vendor		Simulation	Not Selected	Not selectable	Reactivate
Real Software 41499	Eurex Clearing	Clearing	Vendor		Production	Selected	Selectable	Deactivate
Test Software Selection 91664	Eurex Clearing	Clearing, Trading	Own		Production, Simulation	Selected	Selectable	Deactivate

Fig 1: Software Deactivation

Step 2

- You will be prompted to confirm your deactivation request.
- Click on YES to deactivate.

Example below (Fig 2):



The screenshot displays the 'Selected Software Overview' page in the Deutsche Börse Group system. A modal dialog box is overlaid on the table, asking for confirmation to deactivate a selection. The dialog has a title 'Deactivate selection' and the question 'Are you sure that you want to deactivate this selection?' with 'Yes' and 'No' buttons.

Software Name & ID	Market	Business Area	Origin	Owner	Sel. Environment	Selection Status	Software Status	Actions
DO NOT TOUCH 59250	Eurex	Trading	Vendor		Simulation	Denied	Selectable	Request again
Mega Software 29893	Eurex	Clearing, Open Access, Trading	Vendor		Simulation	Not Selected	Not selectable	Reactivate
Real Software 41499	Eurex Clearing	Clearing	Vendor		Production	Selected	Selectable	Deactivate
Test Software Selection 91664					Production, Simulation	Selected	Selectable	Deactivate

Fig 2: Software Deactivation confirmation message

Step 3

- A successful confirmation message will follow.
- Click OK.
Example below (Fig 3):

The screenshot displays the 'Selected Software Overview' page in the Deutsche Börse Group system. A modal dialog box is overlaid on the table, indicating a successful deactivation. The dialog contains a green checkmark, the text 'Success', and 'Status was successfully changed', with an 'OK' button at the bottom right.

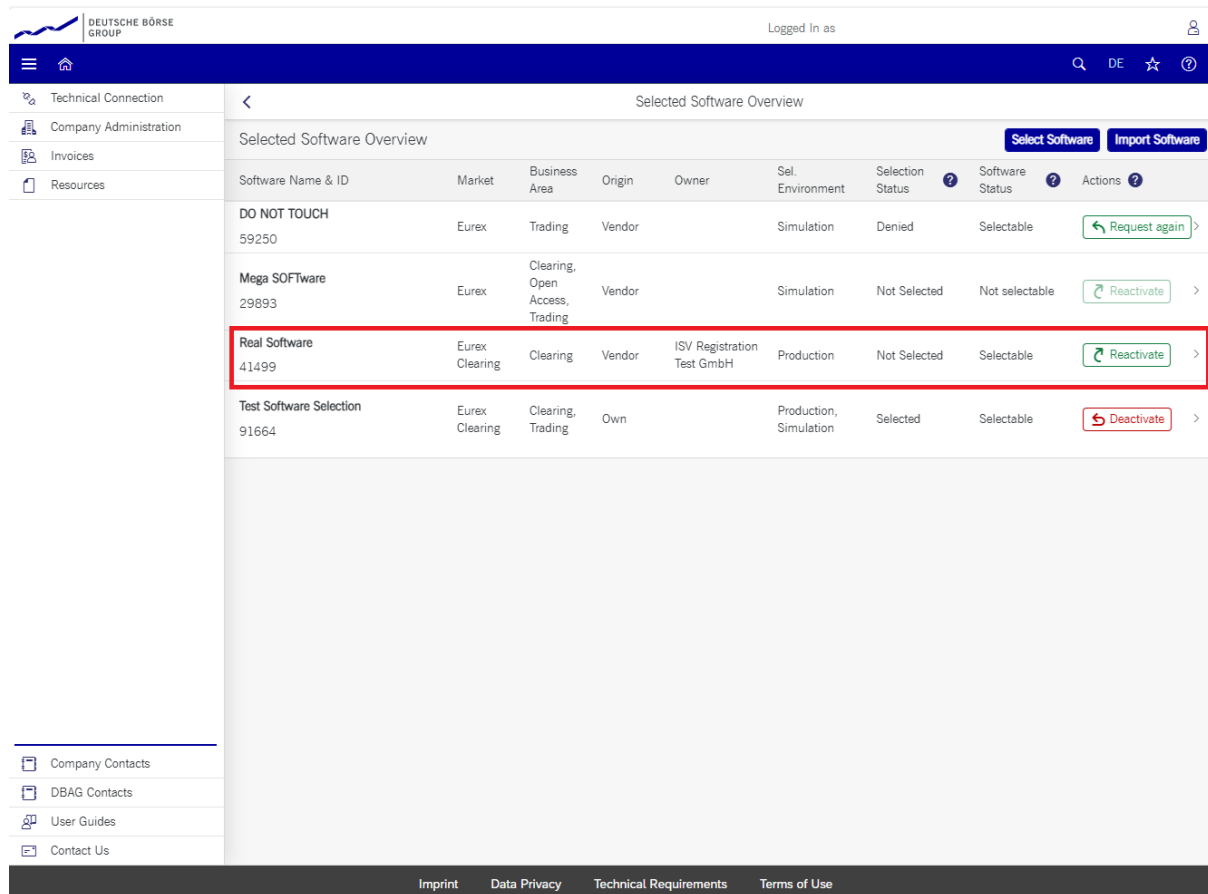
Software Name & ID	Market	Business Area	Origin	Owner	Sel. Environment	Selection Status	Software Status	Actions
DO NOT TOUCH 59250	Eurex	Trading	Vendor		Simulation	Denied	Selectable	Request again
Mega Software 29893	Eurex	Clearing, Open Access, Trading	Vendor		Simulation	Not Selected	Not selectable	Reactivate
Real Software 41499	Eurex Clearing	Clearing	Vendor		Production	Not Selected	Selectable	Reactivate
Test Software Selection 91664					Production, Simulation	Selected	Selectable	Deactivate

Fig 3: Software Deactivation Successful message

Step 4

- To reactivate the previously deactivated software selection, please click on the REACTIVATE button.

Example below (Fig 4):



The screenshot displays the 'Selected Software Overview' interface. The table below summarizes the data shown:

Software Name & ID	Market	Business Area	Origin	Owner	Sel. Environment	Selection Status	Software Status	Actions
DO NOT TOUCH 59250	Eurex	Trading	Vendor		Simulation	Denied	Selectable	Request again
Mega Software 29893	Eurex	Clearing, Open Access, Trading	Vendor		Simulation	Not Selected	Not selectable	Reactivate
Real Software 41499	Eurex Clearing	Clearing	Vendor	ISV Registration Test GmbH	Production	Not Selected	Selectable	Reactivate
Test Software Selection 91664	Eurex Clearing	Clearing, Trading	Own		Production, Simulation	Selected	Selectable	Deactivate

Fig 4: Software Reactivation request

Step 5

- Review the software details before submitting your request. Please note that for certain fields, you might have the option to edit some selections.
- Click on REACTIVATE.
Examples below (Fig 5):

The screenshot displays the 'Software Reactivation view' within the Deutsche Börse Group interface. The page is titled 'Selection Details' and contains the following information:

- *Software:** 41499 - Real Software
- Origin:** Vendor
- *Software Owner:** ISV Registration Test GmbH
- *Market:** Eurex Clearing
- *Selected Environments:** Production x
- *Selected Hostings:** Hosted/Cloud service x
- Last Change:** 10.02.2025 /
- In Use:** -

The 'Software Details' section includes the following options:

- Business Area:** Clearing (selected), Open Access, Trading
- Registered Environments:** Production (selected), Simulation
- Registered Hostings:** Hosted/Cloud service (selected), On premise

At the bottom right of the form, there are two buttons: 'Cancel' and 'Reactivate'. The 'Reactivate' button is highlighted with a red border. The footer of the page contains links for 'Imprint', 'Data Privacy', 'Technical Requirements', and 'Terms of Use'.

Fig 5: Software Reactivation view

Step 6

- A successful confirmation message will inform that the request has been submitted to the software owner for approval. Once approved by the software owner, the software will be selected for you again.
- Click on OK.

Example below (Fig 6):

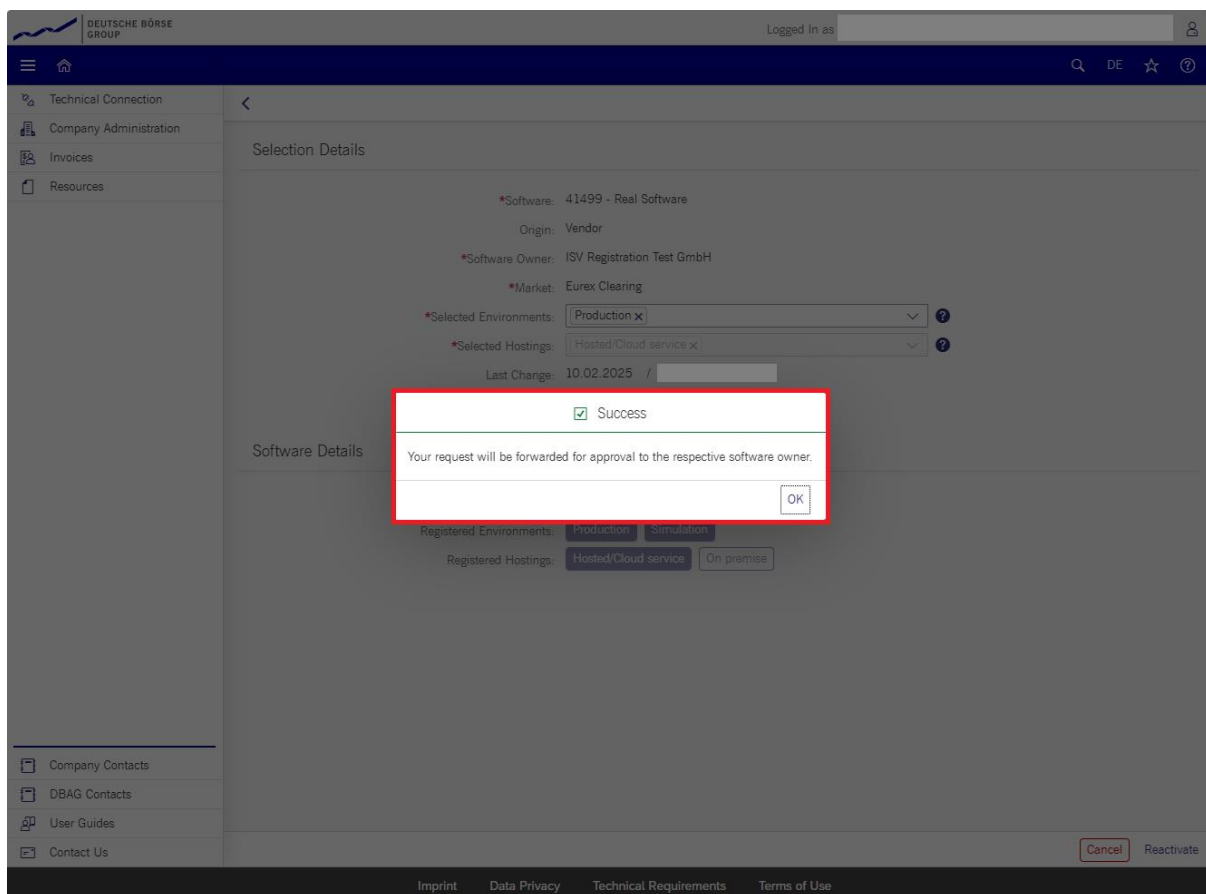


Fig 6: Software Reactivation successful message

Member Section

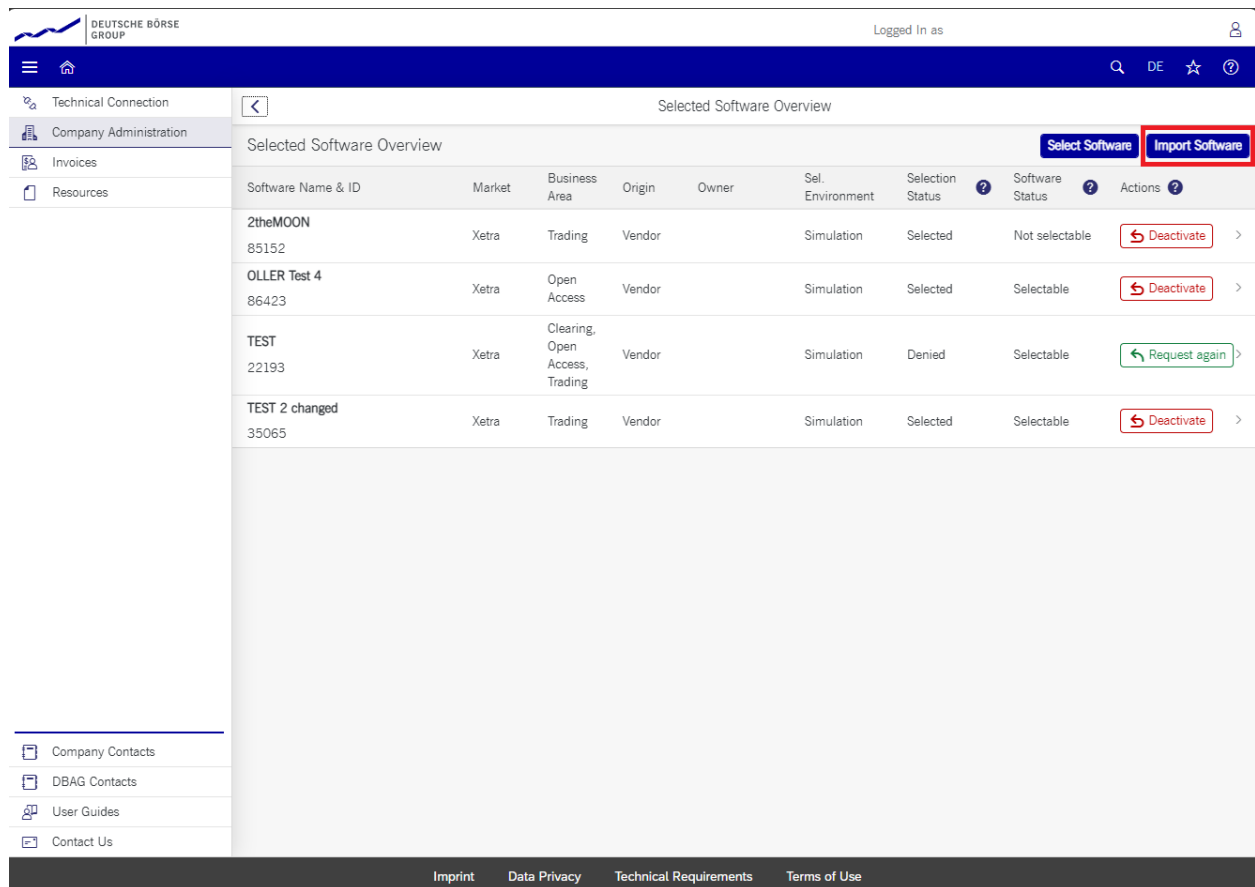
Import Functionality

4. Import functionality to import software from another entity

Import functionality is used to import software registered by another entity. This function enables the users to assign the software, which has not been made available for selection by other clients, to their sessions and accounts.

Step 1 (Software Importer View)

- To import software from another entity, in the Selected Software overview, click on the IMPORT SOFTWARE button.
Please note that to proceed you need the software ID shared by the owner of this software.
Example below (Fig 1):



The screenshot displays the 'Selected Software Overview' interface. The top navigation bar includes the Deutsche Börse Group logo, a search icon, the language 'DE', and a user profile icon. The left sidebar contains navigation options: Technical Connection, Company Administration (selected), Invoices, and Resources. The main content area shows a table of software entries. The 'Import Software' button is highlighted with a red box in the top right corner of the table area.

Software Name & ID	Market	Business Area	Origin	Owner	Sel. Environment	Selection Status	Software Status	Actions
2theMOON 85152	Xetra	Trading	Vendor		Simulation	Selected	Not selectable	Deactivate
OLLER Test 4 86423	Xetra	Open Access	Vendor		Simulation	Selected	Selectable	Deactivate
TEST 22193	Xetra	Clearing, Open Access, Trading	Vendor		Simulation	Denied	Selectable	Request again
TEST 2 changed 35065	Xetra	Trading	Vendor		Simulation	Selected	Selectable	Deactivate

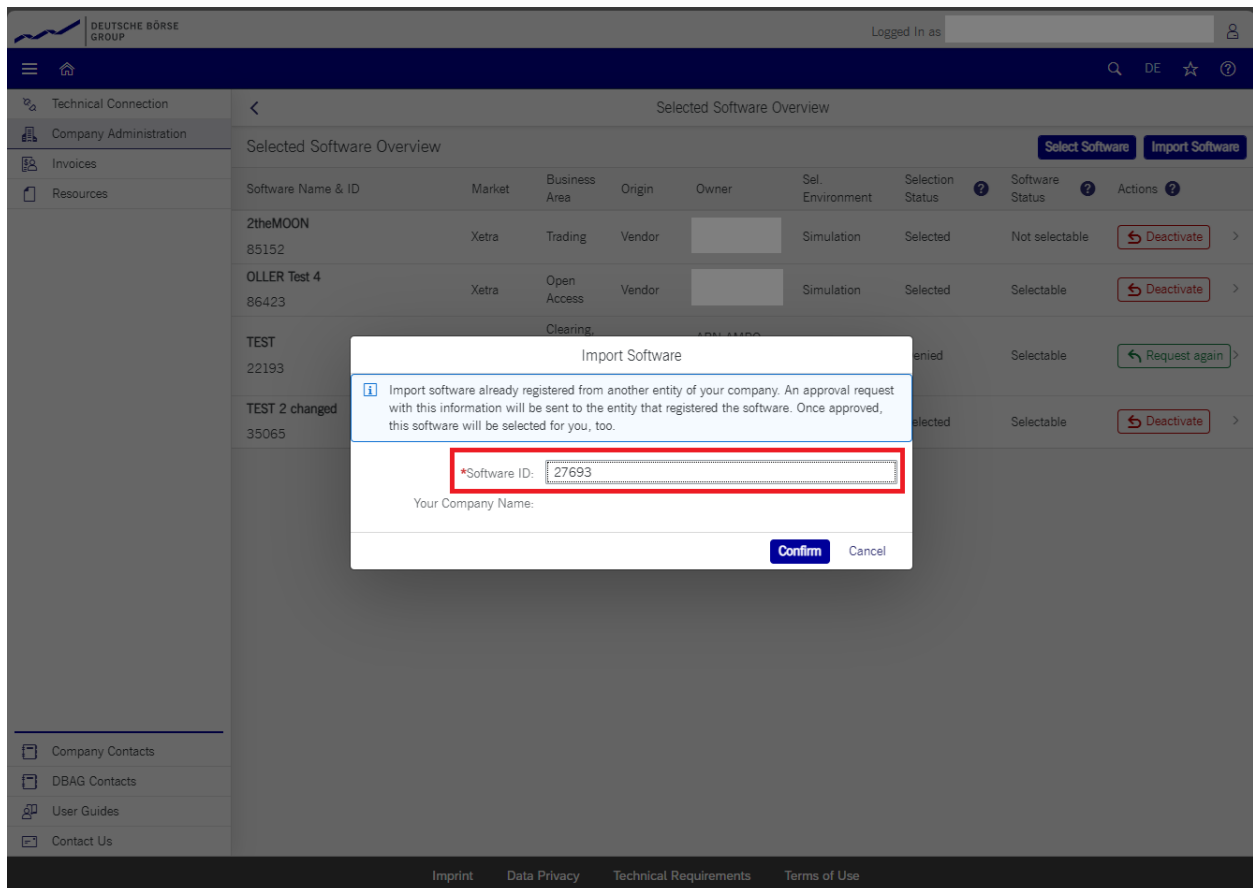
The bottom of the page features a footer with links for Imprint, Data Privacy, Technical Requirements, and Terms of Use.

Fig 1: Software Registration Import Software Selection

Step 2 (Software Importer View)

- To continue, please input the SOFTWARE ID in the designated field.
- Click on CONFIRM.

Example below (Fig 2):



The screenshot displays the 'Selected Software Overview' interface. A modal window titled 'Import Software' is overlaid on the table. The modal contains the following text: 'Import software already registered from another entity of your company. An approval request with this information will be sent to the entity that registered the software. Once approved, this software will be selected for you, too.' Below this text, there is a field for '*Software ID.' with the value '27693' entered. A 'Your Company Name.' field is also present but empty. At the bottom of the modal are 'Confirm' and 'Cancel' buttons. The background table lists software entries with columns: Software Name & ID, Market, Business Area, Origin, Owner, Sel. Environment, Selection Status, Software Status, and Actions.

Software Name & ID	Market	Business Area	Origin	Owner	Sel. Environment	Selection Status	Software Status	Actions
2theMOON 85152	Xetra	Trading	Vendor		Simulation	Selected	Not selectable	Deactivate
OLLER Test 4 86423	Xetra	Open Access	Vendor		Simulation	Selected	Selectable	Deactivate
TEST 22193							Selectable	Request again
TEST 2 changed 35065							Selectable	Deactivate

Fig 2: Software Registration Import Software View

Step 3 (Software Importer View)

- You will receive a confirmation message that your software import request has been sent to the software owner for approval.
- Click on OK.
Example below (Fig 3):

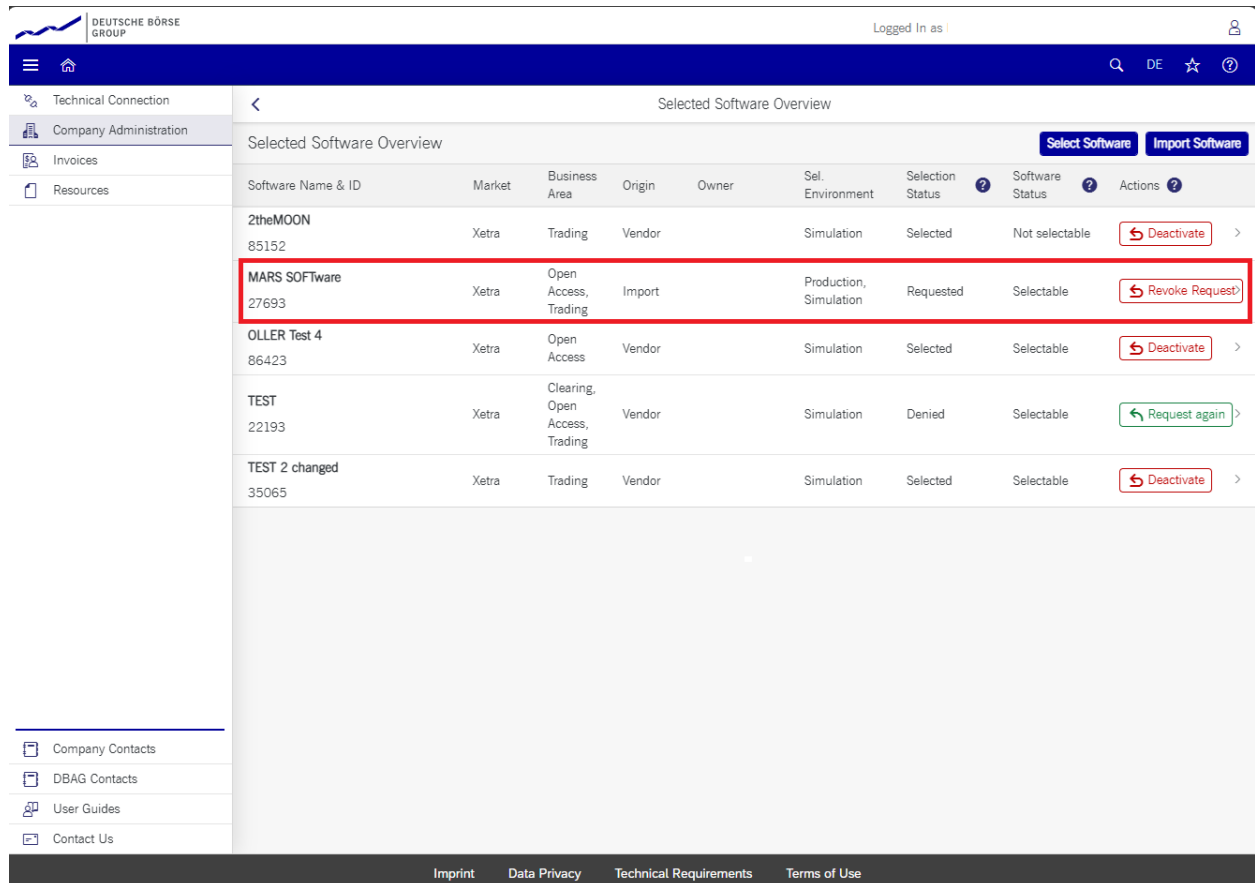
The screenshot shows the 'Selected Software Overview' page. A confirmation message is displayed in a white box with a red border. The message text is: "Success. Your request for software import has been forwarded to the software owner. As soon as this request is approved, you will see the software details within this area, and the software will be selected for you." The message includes an "OK" button.

Software Name & ID	Market	Business Area	Origin	Owner	Sel. Environment	Selection Status	Software Status	Actions
2theMOON 85152	Xetra	Trading	Vendor		Simulation	Selected	Not selectable	Deactivate
MARS SOFTWARE 27693	Xetra	Open Access, Trading	Import		Production, Simulation	Requested	Selectable	Revoke Request
OLLER Test 4 86423	Xetra	Open Access	Vendor		Simulation	Selected	Selectable	Deactivate

Fig 3: Software Registration Import Software Confirmation Message

Step 4 (Software Importer View)

- In the Selected Software view, you will find software import requests awaiting approval from the software owners.
- Please note that you have the option to revoke your import request via the REVOKE button.
Example below (Fig 4):



Software Name & ID	Market	Business Area	Origin	Owner	Sel. Environment	Selection Status	Software Status	Actions
2theMOON 85152	Xetra	Trading	Vendor		Simulation	Selected	Not selectable	Deactivate
MARS SOFTWARE 27693	Xetra	Open Access, Trading	Import		Production, Simulation	Requested	Selectable	Revoke Request
OLLER Test 4 86423	Xetra	Open Access	Vendor		Simulation	Selected	Selectable	Deactivate
TEST 22193	Xetra	Clearing, Open Access, Trading	Vendor		Simulation	Denied	Selectable	Request again
TEST 2 changed 35065	Xetra	Trading	Vendor		Simulation	Selected	Selectable	Deactivate

Fig 4: Software Registration Import Software Awaiting Approval

Step 5 (Software Owner Approval View)

- The Software Owner can view the request in Software Registration app under the tab Software Imported by.
- Click on ACCEPT or REJECT button.
Example below (Fig 5):

DEUTSCHE BÖRSE GROUP

Logged In as

Central Coordinator

Technical Connection

Company Administration

Invoices

Resources

Company Contacts

DBAG Contacts

User Guides

Contact Us

Software Registration

4 Registered Software 4 Software selected by 1 Software imported by

Software, which you have registered and was imported by another entity

Import Software for another entity

Software Name & ID	Market	Imported by	Status	Actions
27693 MARS SOFTWARE	Xetra		Requested	<input type="button" value="Accept"/> <input type="button" value="Reject"/>

Imprint Data Privacy Technical Requirements Terms of Use

Fig 5: Software Owner Import Approval View

Step 6 (Software Owner Approval View)

- Once clicked on the ACCEPT button, a window will appear prompting the Owner to confirm the decision.
- Click on YES button to approve the import request.
Example below (Fig 6):

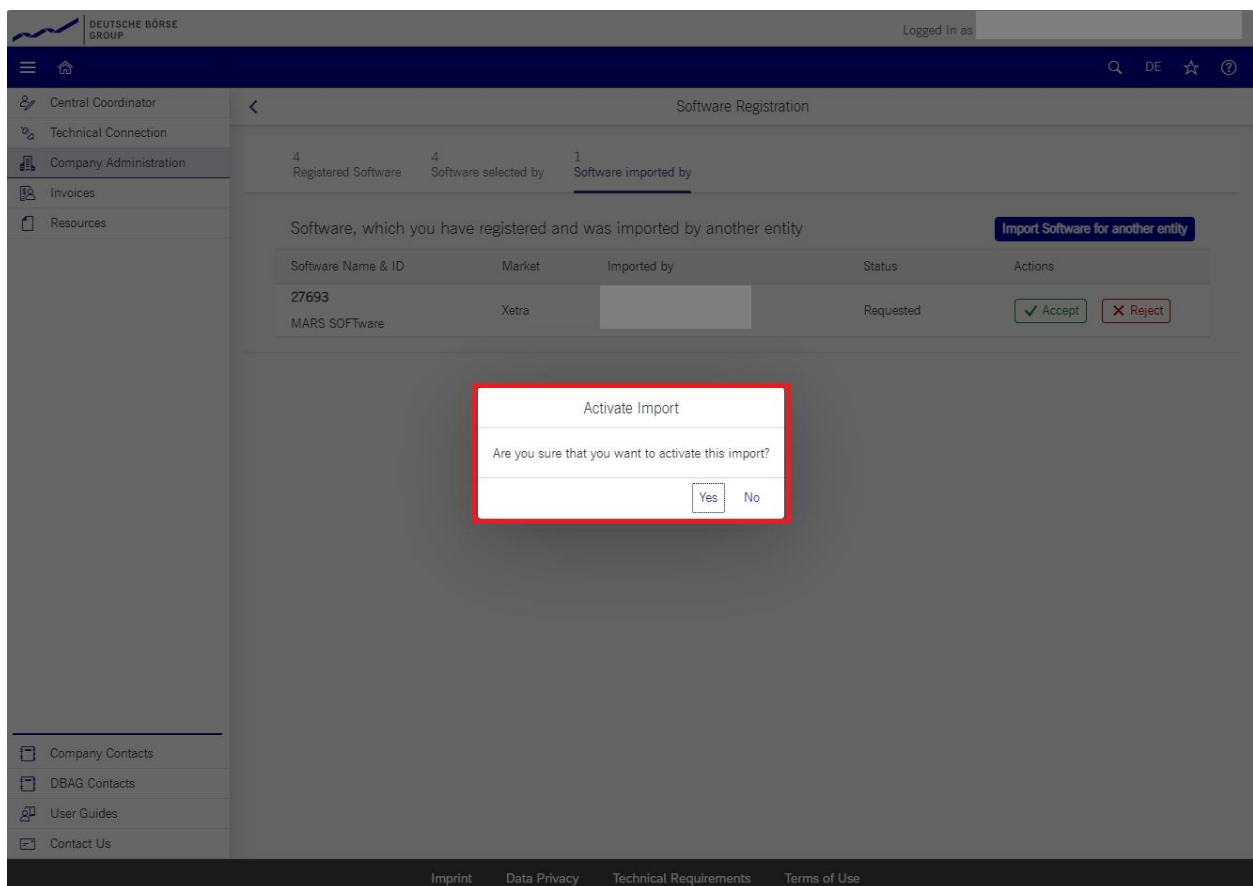
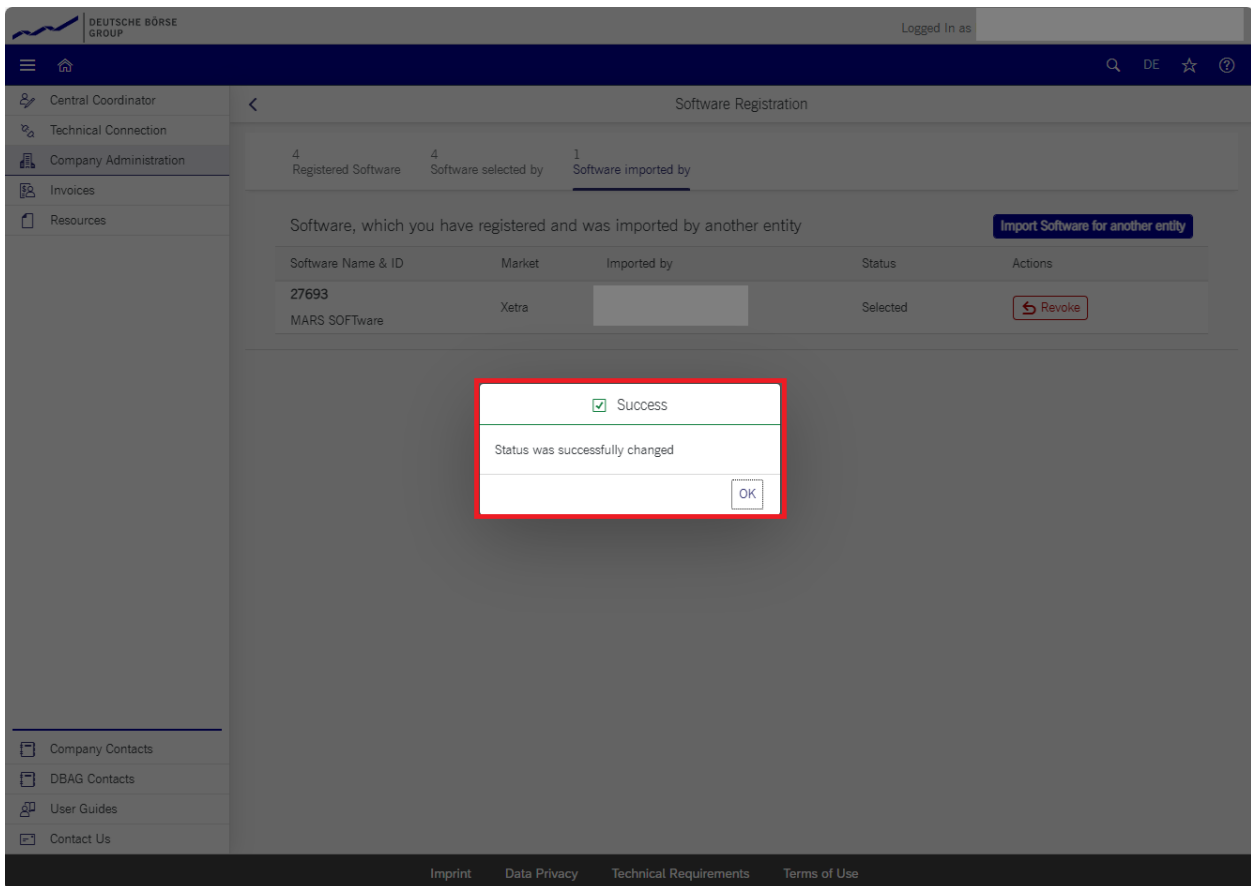


Fig 6: Software Owner Import Confirmation Approval View

Step 7 (Software Owner Approval View)

- A successful confirmation message will follow.
 - Click on OK button.
- Example below (Fig 7):



The screenshot displays the 'Software Registration' page in the Deutsche Börse Group system. The page shows a table of software entries with columns for 'Software Name & ID', 'Market', 'Imported by', 'Status', and 'Actions'. A success message dialog is overlaid on the page, indicating that the status was successfully changed. The dialog contains a green checkmark, the word 'Success', and the text 'Status was successfully changed', with an 'OK' button at the bottom right.

Software Name & ID	Market	Imported by	Status	Actions
27693 MARS SOFTWARE	Xetra		Selected	Revoke

Success
Status was successfully changed
OK

Fig 7: Software Owner Import Successful View

Step 8 (Software Importer View)

- After the owner's approval, you will be able to see the imported software listed with the origin of Import in the Selected Software Overview.
- Software importer cannot make changes to the software details or decommission the software.
- Please note that you also have the option to deactivate the active software import (Deactivate button).

Example below (Fig 8):

The screenshot displays the 'Selected Software Overview' interface. The table below represents the data shown in the image:

Software Name & ID	Market	Business Area	Origin	Owner	Sel. Environment	Selection Status	Software Status	Actions
2theMOON 85152	Xetra	Trading	Vendor		Simulation	Selected	Not selectable	Deactivate
MARS SOFTWARE 27693	Xetra	Open Access, Trading	Import		Production, Simulation	Selected	Selectable	Deactivate
OLLER Test 4 86423	Xetra	Open Access	Vendor		Simulation	Selected	Selectable	Deactivate
TEST 22193	Xetra	Clearing, Open Access, Trading	Vendor		Simulation	Denied	Selectable	Request again
TEST 2 changed 35065	Xetra	Trading	Vendor		Simulation	Selected	Selectable	Deactivate

Fig 8: Software Imported Visible in Selected Software Overview

Contact

Member Section

Support Contact

Email member.section@deutsche-boerse.com
Phone +49 69 21117888